# Information in accordance with Article 14 of the General Data Processing Regulation (GDPR)

### Identity of the controller:

GFKL PayProtect GmbH, Am EUROPA-CENTER 1b, 45145 Essen

#### Data protection officer:

GFKL PayProtect GmbH, Datenschutzbeauftragter, Am EUROPA-CENTER 1b, 45145 Essen, <a href="mailto:datenschutz.gpp@lowellgroup.de">datenschutz.gpp@lowellgroup.de</a>

### Categories of personal data that are processed:

Category 0		that is publicly available. This includes in individual cases address and communication and other master data as well as data which the data subject himself/herself has made public, for example through social media.
Category 1	Personal data	the inappropriate handling of which does not give reason to expect a special adverse effect on the data subject and that originate from sources that are public to a limited extent. This includes in individual cases address and communication data as well as data concerning receivables.
Category 2		the processing of which basically results in an adverse effect on the data subject and/or data the use of which the debtor has explicitly objected to. This includes in individual cases sensitive debtors' data, data concerning creditworthiness, and data regarding the data subject's relationships to third parties.
Category 3	Special categories of personal data	data indicated in Articles 9 and 10 of the GDPR, data concerning children in accordance with Article 8 of the GDPR as well as other data the disclosure of which involves a similar potential for damage.

### Processing purposes:

- Receivables management;
- Handling of payment transactions;
- Credit rating and assessment, including investigations regarding the place of residence, income, and property of debtors or third parties affected;
- Identification;
- Examinations of conflicts of interests;
- Collection of sums due;
- Enforcement of own claims for contract performance as well as claims of third parties or the group of companies;
- Transfer to debt collection companies, lawyers or other legal and/or financial service providers in third countries for debt collection and/or receivables handling purposes in connection with individual and comprehensive enforcements, in particular if the data subject has permanently moved as debtor to a third country and/or not only temporarily resides in a third country and/or if movable and/or immovable property of the data subject as debtor, which is attachable or otherwise realisable for the purpose of satisfying in relation to the debtor own claims or claims of third parties, is located in third countries;

- Fulfilling own statutory and contractual duties to provide information, duties to notify, duties to preserve records and other duties;
- Reminder and payment request;
- Fulfilling statutory duties to mitigate damages (Section 254, subsection 2 of the German Civil Code [Bürgerliches Gesetzbuch, BGB], Section 4, subsection 5 of the German Legal Services Act [Rechtsdienstleistungsgesetz, RDGEG]
- Handling of defences barring performance or rights;
- Agreements with debtors or third parties regarding the payment method:
- Obtaining an executory title;
- rransfer to debt collection companies, lawyers or other legal and/or financial service providers in third countries for the purpose of investigating the place of residence of data subjects who have moved to an unknown place and who have, as debtor, constituted a claim vis-àvis the controller or a third party on behalf of which the controller is

- Creation of enforcement instruments in relation to debtors in order for payment procedures or contentious proceedings;
- Handling of receivables in connection with individual and comprehensive enforcements (insolvency);
- Defence of avoidance claims, claims related to unjust enrichment or other counterclaims;
- Management of existing contracts (contract management);

acting;  Professional practice as debt collection service provider, factor or recipient of a security;  Scoring;  Valuation of receivables
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#### Information regarding the origin of data:

Personal data regarding the data subject is collected

from creditors of the data subject, from credit reporting agencies, from third party debtors, from within the group of companies, from courts, authorities, and ex officio parties, from accessible public registers and/or public media, such as the Internet, newspapers, tender documents, and bulletin boards.

### Legal bases of the processing:

The following legal bases of the processing come into consideration:

- Article 6, subsection I, lit. b) of the GDPR and/or Article 6, subsection I, lit. c) of the GDPR
- Article 6, subsection I, lit. f) of the GDPR, if the pursuit of the following purposes is concerned: the handling of payment transactions, the credit rating and assessment, including the investigations regarding the place of residence, income, and property of debtors or of third parties affected, the identification, an examination of a conflict of interests, the collection of sums due and the enforcement of claims for payments, the enforcement of own claims for contract performance as well as claims of third parties or of the group of companies, the professional conduct of our company as a debt collection company, factor or recipient of a security, the creation of enforcement instruments in relation to debtors in order for payment procedures or contentious proceedings, internal management of personal data within our group of companies and/or the valuation of receivables.
- A consent in accordance with Article 6, subsection I, lit. a) of the GDPR has been granted. If such a consent has
  been granted, the data subject is entitled to revoke it at any time, whereby the lawfulness of the processing
  performed on the basis of the consent until the revocation remains unaffected.

#### Criteria regarding the storage period:

Personal data is processed until the purpose of the collection or - in the case of the further processing - the further processing is completely achieved. If the purpose is achieved completely, the data will be erased.

# Recipients of personal data:

- Courts, authorities and/or enforcement bodies
- · Third party debtors
- Providers and recipients of securities
- Creditors of the data subject
- Principals of the controller or the co-responsible person or the group of companies
- Credit reporting agencies
- Detective agencies (if necessary)
- Members of the group of companies
- Representatives/agents of legal and tax consulting professions, also in member states of the European Union, if the
  processing involves a foreign element related to these states
- Cooperating debt collection agencies, also in member states of the European Union, in particular if a foreign element is involved

We intend to transfer personal data to recipients in a third country. The following list contains information regarding the third countries concerned, and whether an adequacy decision of the Commission exists for the third country or, if this is not the case, the legal basis on which the transfers will be performed.

Third country	Does an adequacy decision exist?	Legal basis of the transfer
Andorra	YES	No further safeguards required
Argentina	YES	No further safeguards required
Canada	YES	No further safeguards required
Faeroe Islands	YES	No further safeguards required
Guernsey	YES	No further safeguards required
Israel	YES	No further safeguards required
Isle of Man	YES	No further safeguards required
Jersey	YES	No further safeguards required
New Zealand	YES	No further safeguards required
Switzerland	YES	No further safeguards required
Uruguay	YES	No further safeguards required
USA	YES, but only if the recipient has submitted to the EU-US Privacy Shield Framework	<ul> <li>Submission of the recipient to the EU-US Privacy Shield Framework or</li> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Ukraine	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
China, Hong Kong Shanghai	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> </ul> </li> </ul>

		o to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.
Brazil	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:</li> <li>to to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
Mexico	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:</li> <li>to to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
Colombia	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:</li> <li>to to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
Chile	No	Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:  o to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.  o to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.
Peru	No	Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the

		application of <b>standard data protection clauses</b> :  o to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.  o to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.
Venezuela	No	Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:  o to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.  o to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.
Ecuador	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Guatemala	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Puerto Rico	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> </ul> </li> </ul>

Nicaragua	No	<ul> <li>Submission of the recipient to approved,</li> <li>binding corporate data protection rules in</li> <li>accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the</li> </ul>
Bolivia	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
El Salvador	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Honduras	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:</li> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
Panama	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:</li> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
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		application of standard data protection
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Paraguay	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Costa Rica	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
India	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Sri Lanka	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> </ul> </li> </ul>

Canada	No	<ul> <li>Submission of the recipient to approved,</li> <li>binding corporate data protection rules in</li> <li>accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the</li> </ul>
South Africa	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:</li> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
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Bangladesh	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:</li> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
Nepal	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:</li> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
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Australia	No	Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:  o to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.  o to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.
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Vietnam	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:</li> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
Senegal	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> </ul> </li> </ul>

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Reunion	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Martinique	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:</li> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
Mauritius	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Côte d'Ivoire	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
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Gabon	No	Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:  o to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.  o to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.
Congo	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Mayotte	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Guinea	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> </ul> </li> </ul>

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Guadalupe	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Madagascar	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:</li> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul>
Burkina Faso	No	Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:  o to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.  o to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.
New Caledonia	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the</li> </ul>

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Togo	No	Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:  o to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.  o to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.
Mali	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Seychelles	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Djibouti	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> </ul> </li> </ul>

		o to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.
French Guiana	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or</li> <li>transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>
Turkey	No	<ul> <li>Submission of the recipient to approved, binding corporate data protection rules in accordance with Article 47 of the GDPR or transfer is performed subject to the application of standard data protection clauses:         <ul> <li>to the transfer to controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EC and/or of 27 December 2004, file number 2004/915/EC.</li> <li>to the transfer to processors in accordance with the decision of the EU commission of 5 February 2010, file number 2010/87/EU.</li> </ul> </li> </ul>

- The **EU-US Privacy Shield Framework** may be found at <a href="http://eur-lex.europa.eu/legal-content/DE/TXT/HTML/?uri=CELEX:32016D1250&from=DE">http://eur-lex.europa.eu/legal-content/DE/TXT/HTML/?uri=CELEX:32016D1250&from=DE</a>. You may also find further brief information for example at <a href="https://www.datenschutz-bayern.de/faq/FAQ-SafeHarbor.html">https://www.datenschutz-bayern.de/faq/FAQ-SafeHarbor.html</a>.
- The **standard data protection clauses** for controllers in accordance with the decision of the EU Commission of 15 June 2011, file number 2001/497/EG may be retrieved and consulted at <a href="http://eur-lex.europa.eu/legal-content/DE/TXT/PDF/?uri=CELEX:32001D0497&from=en">http://eur-lex.europa.eu/legal-content/DE/TXT/PDF/?uri=CELEX:32001D0497&from=en</a>.
- The **standard data protection clauses** for controllers in accordance with the decision of the EU Commission of 27 December 2004, file number 2004/915/EG may be retrieved and consulted at <a href="http://eur-lex.europa.eu/legal-content/DE/TXT/PDF/?uri=CELEX:32004D0915&from=EN.">http://eur-lex.europa.eu/legal-content/DE/TXT/PDF/?uri=CELEX:32004D0915&from=EN.</a>
- The standard data protection clauses for processors in accordance with the decision of EU Commission of 5 February 2010, file number 2010/87/EU be retrieved and consulted at <a href="http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=OJ:L:2010:039:0005:0018:DE:PDF">http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=OJ:L:2010:039:0005:0018:DE:PDF</a>
- If binding corporate data protection rules apply at the transfer recipient's company, you may ask us as controller about details in that regard. You may also request a copy of all of the foregoing information from us if you do not have access to the Internet. For this purpose, please refer to our data protection officer.

# Your rights as data subject of the data processing:

In accordance with Articles 15 to 22 of the GDPR, you are entitled to the following rights vis-à-vis our company:

- · Right to access by the data subject, rectification, erasure, restriction of processing, and to data portability.
- Right to object against processing operations that are based on justified interests of the controller or a third party (Article 6, subsection I, lit. f of the GDPR).

• In accordance with Article 77 of the GDPR, you have the right to complain to a supervisory authority if you take the view that your personal data is processed in an unlawful manner. The address of the supervisory authority responsible for our company is:

Landesbeauftragte für Datenschutz und Informationsfreiheit Nordrhein-Westfalen Kavalleriestr. 2-4, 40213 Düsseldorf https://www.ldi.nrw.de/metanavi Impressum/

### Automated individual decision-making

Automated individual decision-making within the meaning of Article 22 of the GDPR is only performed if this is necessary for concluding or fulfilling a contract with you as data subject, for example for reducing legal costs, for fraud prevention or an acceleration of decision-making processes. In connection with this, the respective sum due, your payment history, or also score values that credit reporting agencies submit to us may be taken into consideration. In individual cases and after the achievement or non-achievement of certain values has been taken into consideration, this may lead to the restriction or extension of debt collection measures, such as making an offer regarding a payment by instalments or the cessation of the debt collection.